

FOR AUTOMOTIVE





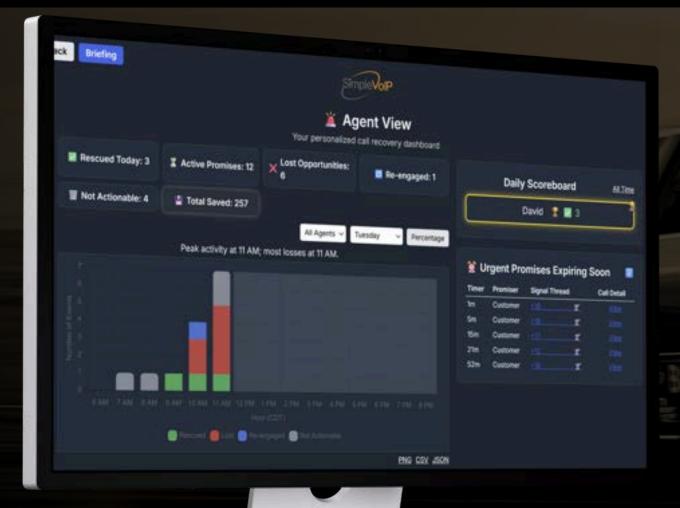
Every call matters, from scheduling services to requesting quotes or checking availability. But with hundreds of calls across multiple locations, missed opportunities, unkept promises, and customer frustration can spin out of control.

Simple Intelligence turns every conversation into actionable insights, helping your team catch missed sales, track promises, and boost customer satisfaction. though real-time alerts and notifications, automatically.

Simple Intelligence (AI-Powered Call Analytics that DRIVES Results)

Simple Intelligence listens to every call, flags high-value interactions, and alerts your team to missed opportunities and unkept promises — so you can recover revenue before it shifts into reverse.

- Promise Tracking: Automatically detects commitments made on calls and alerts your team to follow up.
- Missed Opportunity Alerts: Get notified of high-value calls that went unanswered or unbooked.
- Sentiment Analysis: Measure tone and satisfaction to identify at-risk customers before they leave unhappy.
- Money Call Scoring: Highlights which interactions have the greatest impact on sales and service revenue.
- Performance Dashboards: See which locations or advisors are closing the most calls, and why.
- System Notifications: Get notified in real time as alerts are pushed directly into your call center system and CRM, enabling instant follow-up.





Boost repair orders and CSI scores through consistent followups and tracked customer promises.

Promise Tracking

original commitment was kept—for example, the store calling back with a quote or confirming an appointment. The conversation must end with the customer's request satisfied and no new issues raised. Until then, the promise stays open.

alignment pricing for a family friend. The call ended with Tim planning to

Sergio called to inquire about a tire special and requested an estimate for tires, but ended the call to discuss options with his son before

The customer inquired about the cost to replace the alternator on a 2012. Toyota Highlander and was given a quote of \$1,335. The call ended with

Tim called to get a quote for tires and inquire about

I'll talk with him real quick and give me just

a couple minutes and I'll call you back here

Can I call you back in a few minutes'

I'm gonna shoot you a call back before end

I'll call you back then



Turn every call into a closed deal by spotting ready buyers, recovering missed leads, and tracking follow-ups.



SI connects directly with your CRM, call center, and even your POS system getting data to give you a complete customer view.