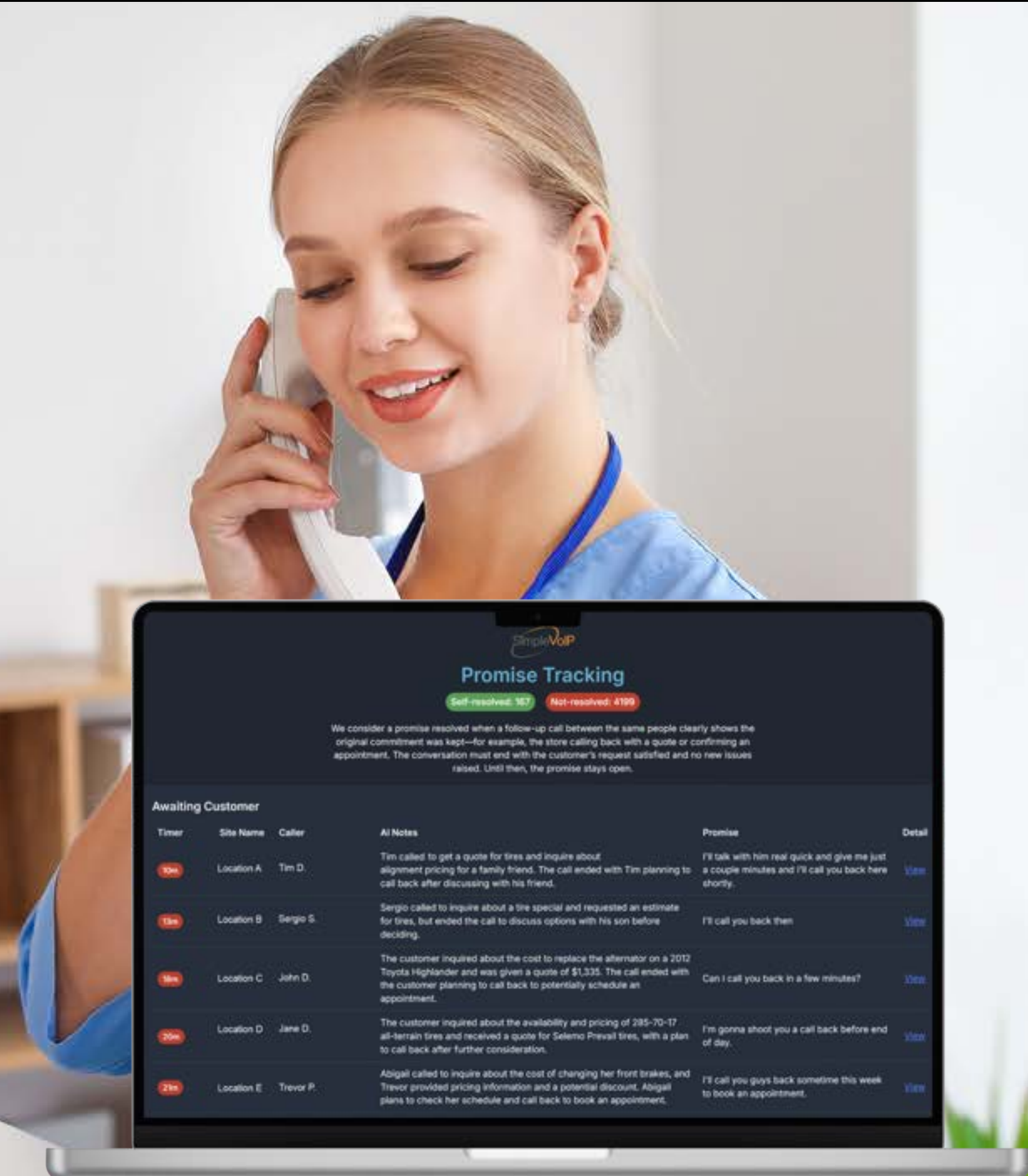


SIMPLE INTELLIGENCE FOR HEALTHCARE



In healthcare, trust begins with every call.

Every conversation matters, from appointment scheduling and insurance inquiries to patient follow-ups and prescription refills. But with high call volumes and strict compliance requirements, missed calls, and broken follow-ups can impact patient trust and operational efficiency. SI helps healthcare providers, clinics, and medical networks transform everyday calls into actionable insights, automatically detecting intent, tracking commitments, and ensuring timely follow-ups. It's how your organization stays connected and responsive across every patient interaction.

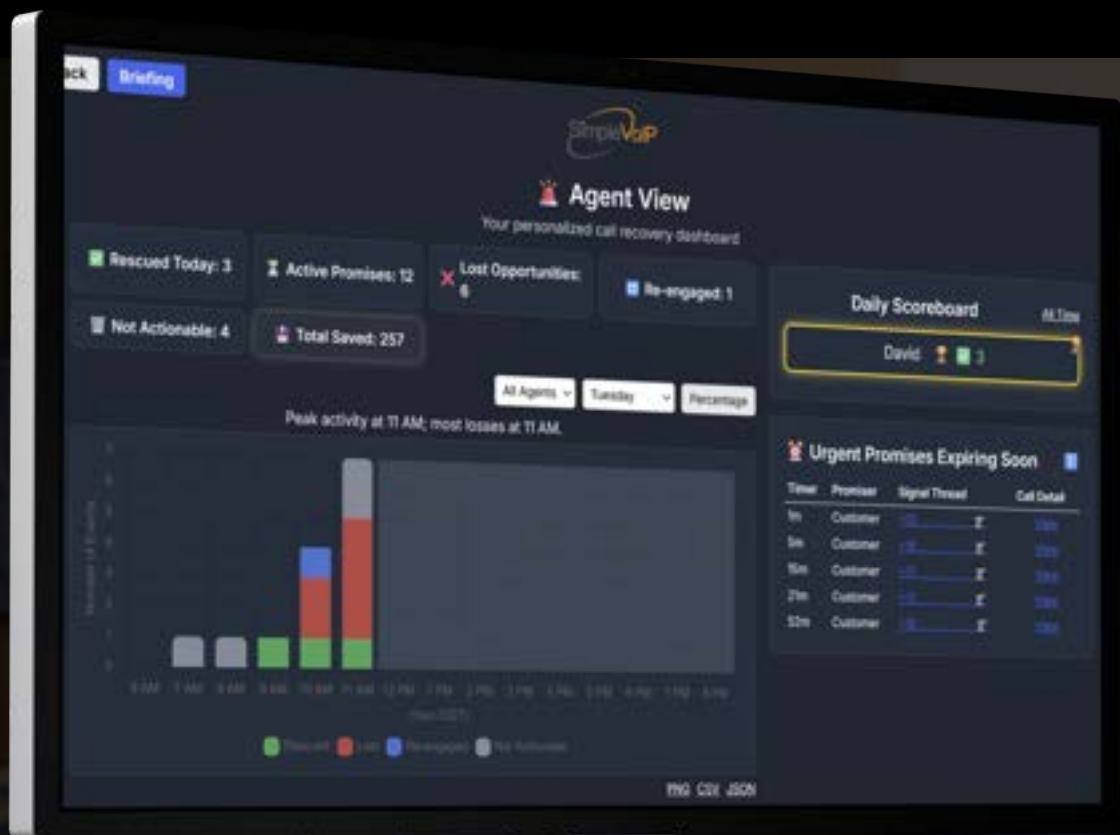
Simple Intelligence (AI Call Analytics That Elevates Patient Experience)

Simple Intelligence listens to every call, identifies intent, and pushes real-time insights into your CRM or EHR system — so your teams can act on what matters most: delivering better care, faster.

- **Promise Tracking:** Detects follow-ups like “We’ll call you with results” and alerts staff to complete them on time.
- **Missed Opportunity Alerts:** Flags patient calls that didn’t result in scheduling or follow-up, preventing care delays.
- **Sentiment Analysis:** Recognizes tone shifts that signal frustration or confusion, helping teams respond with empathy.
- **Quality Assurance:** Provides full call visibility for coaching, compliance checks, and service consistency.
- **Performance Dashboards:** See which departments respond fastest and where bottlenecks occur.
- **EHR / CRM Integration:** Syncs securely with patient management systems to ensure continuity of care and documentation.

Security You Can Trust

Security is foundational to Simple Intelligence. From encrypted data handling to disciplined access controls and continuous monitoring, every layer of our platform is designed to meet enterprise-grade security expectations. [View Article]



Enhance patient satisfaction and trust through consistent follow-ups and tracked care commitments.



Turn every call into a closed loop by detecting intent, recovering missed follow-ups, and preventing care delays.



SI connects directly with your CRM, call center, and EHR systems — giving you a complete view of every patient interaction.