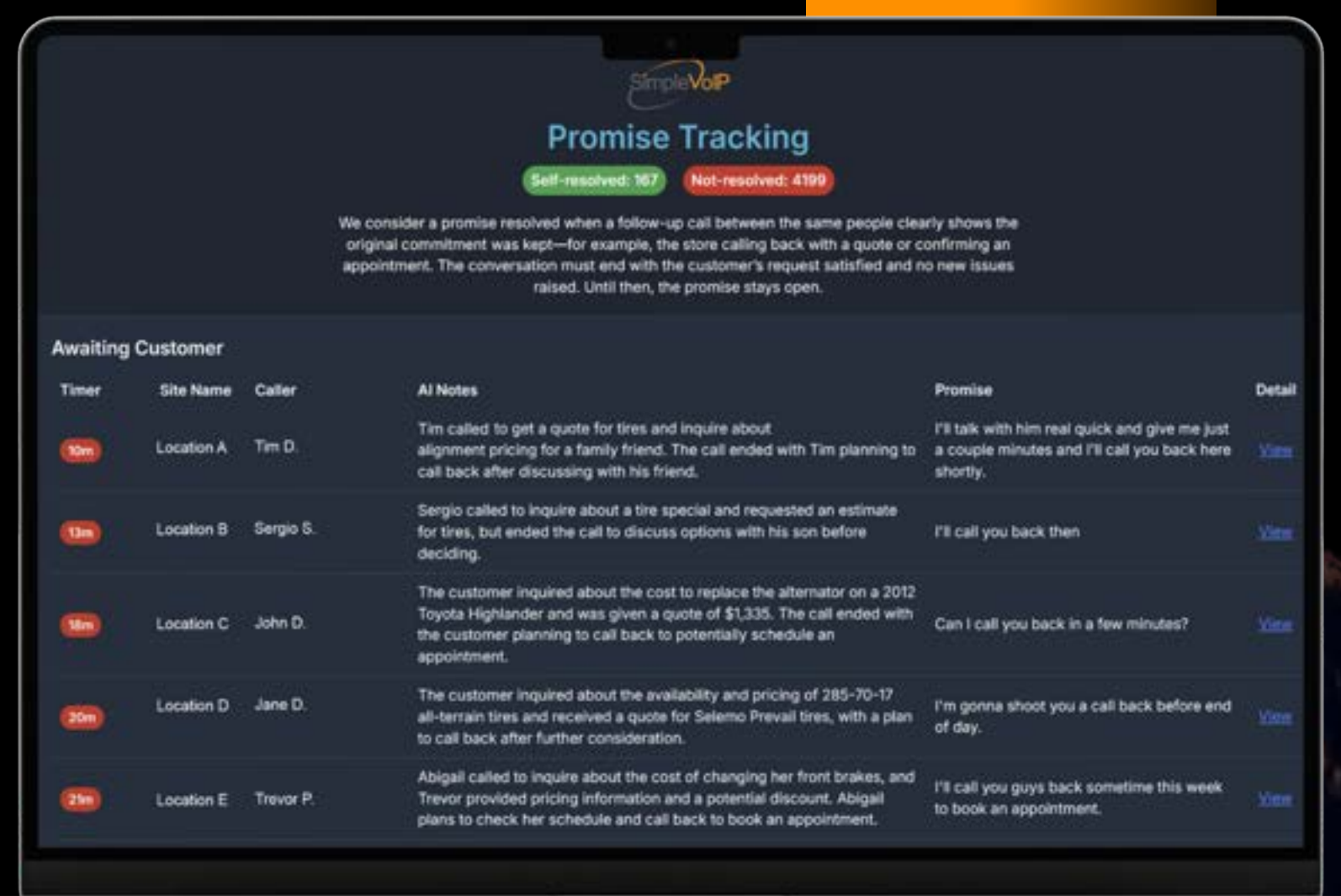


SIMPLE INTELLIGENCE FOR RESTAURANTS



The image shows a laptop displaying the SimpleVoIP Promise Tracking dashboard. At the top, it says 'SimpleVoIP Promise Tracking' with a green badge for 'Self-resolved: 167' and a red badge for 'Not-resolved: 4199'. Below this is a paragraph explaining the promise resolution criteria. The main section is titled 'Awaiting Customer' and contains a table with columns: Timer, Site Name, Caller, AI Notes, Promise, and Detail. The table lists five entries for different locations (A through E) with their respective call details and promises.

Timer	Site Name	Caller	AI Notes	Promise	Detail
10m	Location A	Tim D.	Tim called to get a quote for tires and inquire about alignment pricing for a family friend. The call ended with Tim planning to call back after discussing with his friend.	I'll talk with him real quick and give me just a couple minutes and I'll call you back here shortly.	View
13m	Location B	Sergio S.	Sergio called to inquire about a tire special and requested an estimate for tires, but ended the call to discuss options with his son before deciding.	I'll call you back then	View
16m	Location C	John D.	The customer inquired about the cost to replace the alternator on a 2012 Toyota Highlander and was given a quote of \$1,335. The call ended with the customer planning to call back to potentially schedule an appointment.	Can I call you back in a few minutes?	View
20m	Location D	Jane D.	The customer inquired about the availability and pricing of 285-70-17 all-terrain tires and received a quote for Seleemo Prevail tires, with a plan to call back after further consideration.	I'm gonna shoot you a call back before end of day.	View
21m	Location E	Trevor P.	Abigail called to inquire about the cost of changing her front brakes, and Trevor provided pricing information and a potential discount. Abigail plans to check her schedule and call back to book an appointment.	I'll call you guys back sometime this week to book an appointment.	View



In restaurants, response time defines experience.

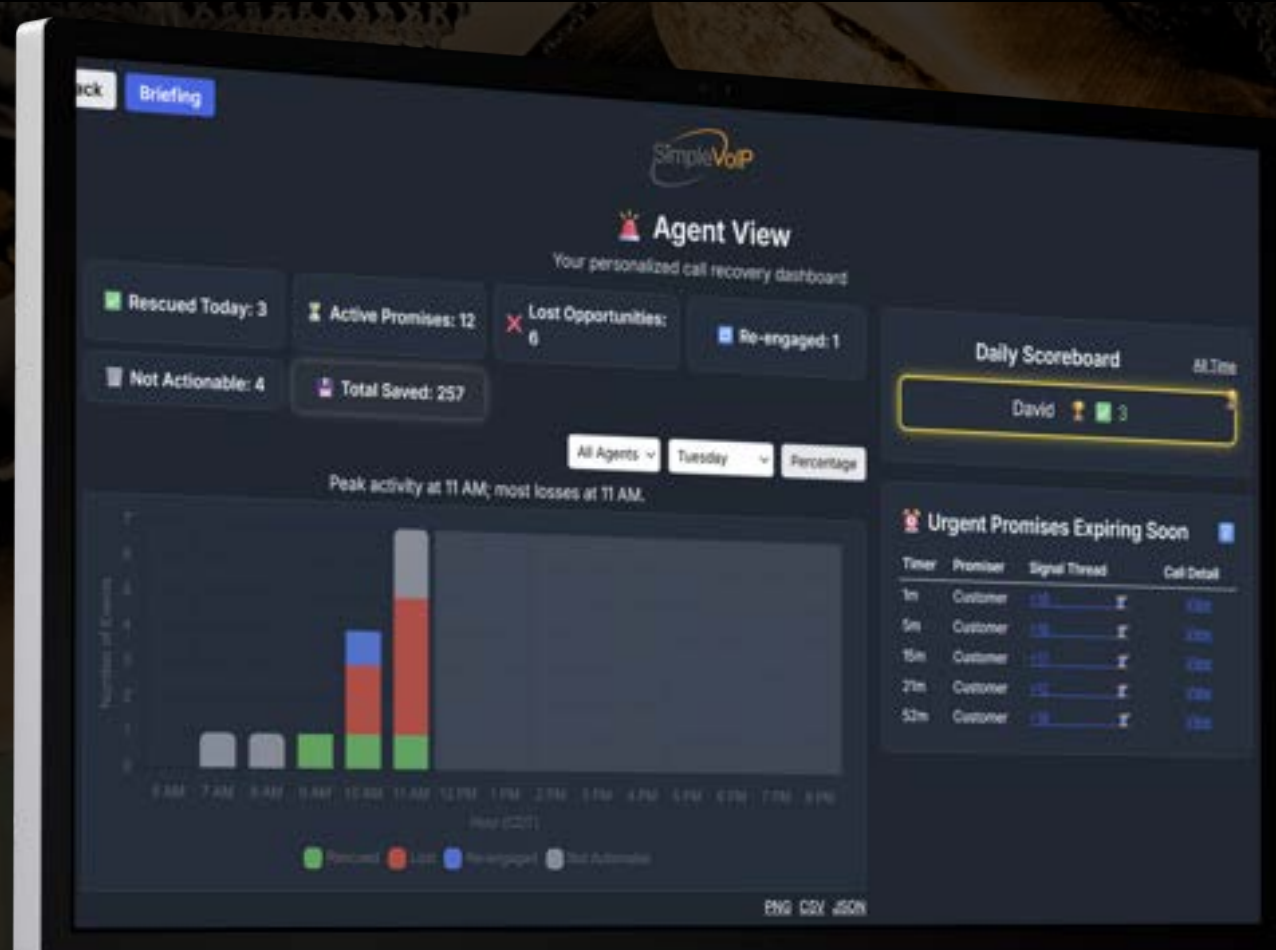
Every call counts, from reservations and catering requests to delivery and takeout orders. But with fast-paced operations and constant calls, missed opportunities, forgotten callbacks, and poor follow-ups can impact service, satisfaction, and revenue.

Simple Intelligence captures every call, identifies what was said and promised, and alerts your team in real time, ensuring every guest gets attention, every order gets confirmed, and every opportunity gets maximized automatically.

Simple Intelligence (AI-Powered Call Analytics that *SERVES* Results)

Simple Intelligence listens to every interaction, flags missed orders, and identifies upsell opportunities, helping your staff recover lost revenue and deliver the hospitality your guests expect.

- **Promise Tracking:** Detects promises like “We’ll call you with a catering quote” and alerts your team to follow up.
- **Missed Order Alerts:** Get notified when a guest tried to order or reserve but never completed the process.
- **Sentiment Analysis:** Measure tone and guest satisfaction before issues turn into bad experiences.
- **Upsell Scoring:** Highlights calls where servers missed add-on opportunities like sides or catering upgrades.
- **Performance Dashboards:** Track which locations increase average order value through better call handling.
- **POS Integration:** Pushes real-time alerts directly into your POS and reservation system for fast response.



Boost repeat orders and guest satisfaction with timely callbacks and tracked commitments.



Turn every call into a completed order by catching missed reservations, detecting intent, and following up fast.



SI integrates with your POS, call center, and CRM — delivering a full view of guest activity across every channel.

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